

Brown School

Tobacco 21 evaluation

Tobacco retailers share opinions on local policy in Cincinnati, Ohio

Veronica L. Chaitan | June 30, 2022

Background



Why Tobacco 21 for Cincinnati?



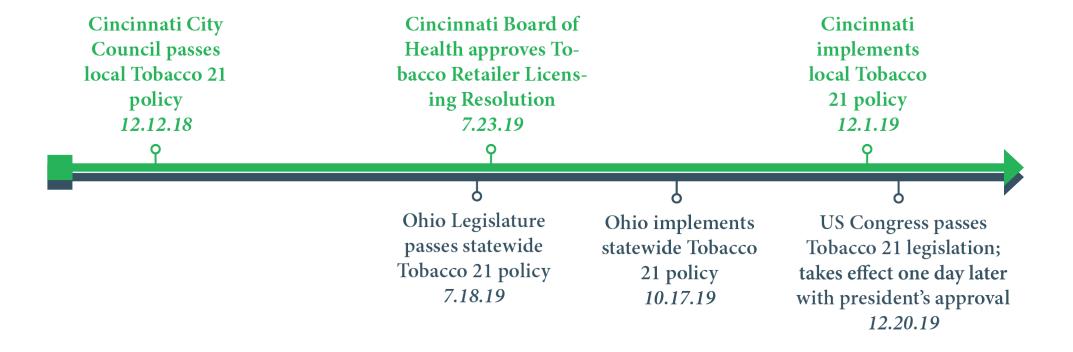


Tobacco 21 policy landscape





Cincinnati Tobacco 21 milestones





Tobacco 21 Evaluation



External evaluators with local collaboration and support



Brown School

EVALUATION TEAM







Mixed-methods evaluation design, engaging with tobacco retailers



State and National Policy Environment

Environmental scan Literature review Key informant interviews









City, Neighborhoods, Communities

Key informant interviews

Retailer interviews

Retailer surveys

License and signage inspections







Micro Ind

Individuals

Key informant interviews



Retailer surveys

Youth and young adult surveys







Three waves of retailer surveys

- Retailers invited after license approval
- \$25 gift card incentives
- Three waves
 - Wave I, 2019-2020: November 15, 2019 October 14, 2020
 - Wave II, 2020-2021: October 15, 2020 October 14, 2021
 - Wave III, 2021-2022: October 15, 2021 June 23, 2022



One round of retailer interviews

- Evaluation Year 3
- 20-30 minutes via phone/Zoom
- \$50 gift card incentives
- January April 2022



Results



Average 60 retailers across the three survey waves





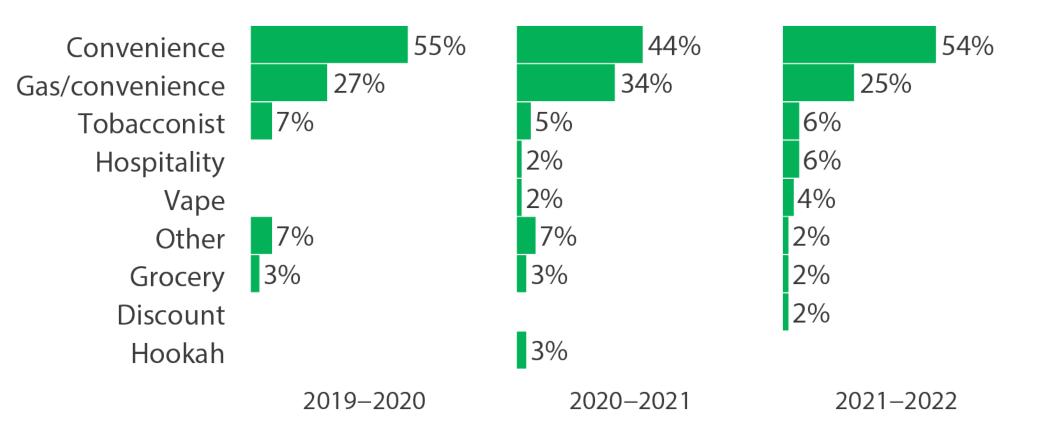
Twelve tobacco retailers interviewed



12

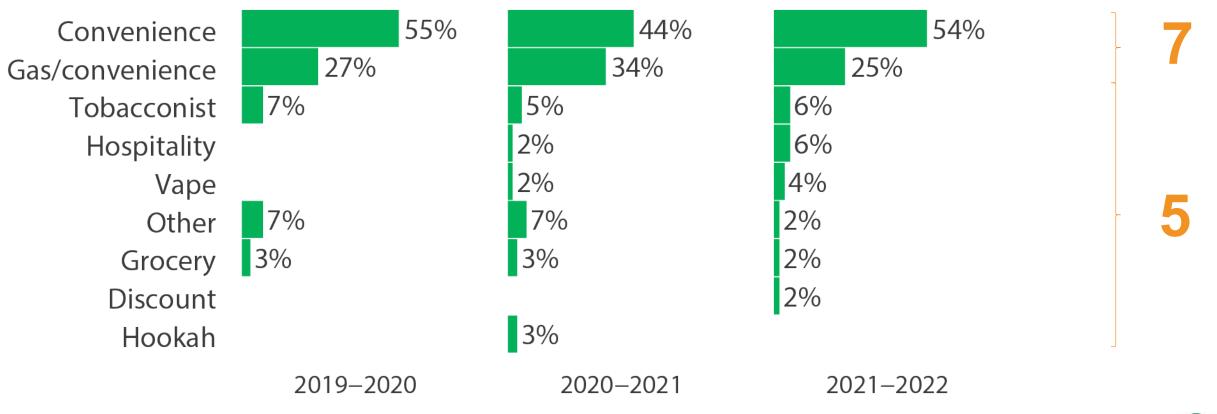


Majority surveyed represented convenience stores with/out gas stations



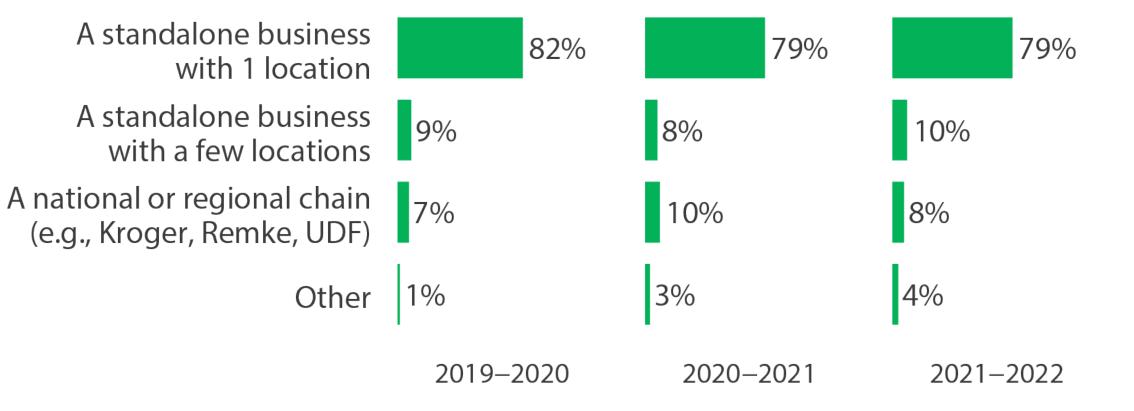


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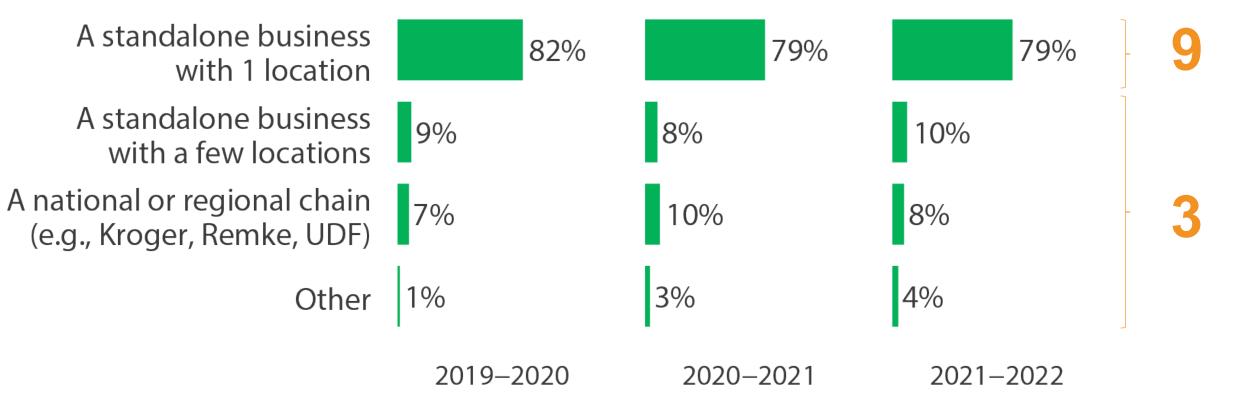


Majority surveyed had businesses with only one location



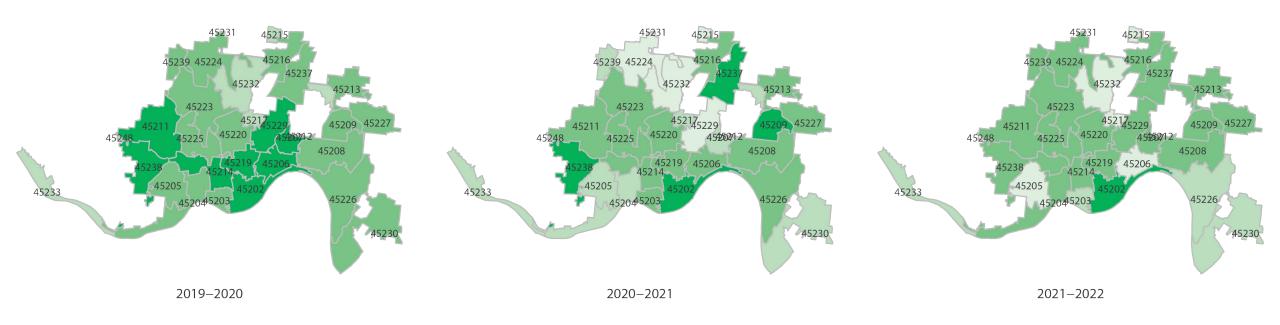


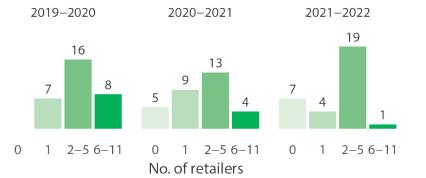
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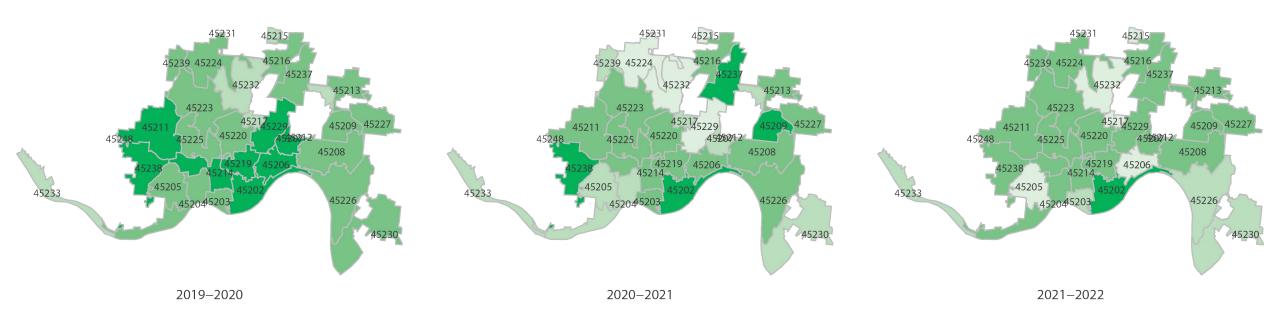
At least 24/31 Cincinnati ZIP codes represented in each survey wave

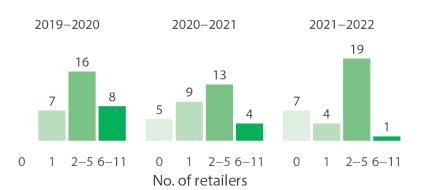






13/31 Cincinnati ZIP codes represented in interviews



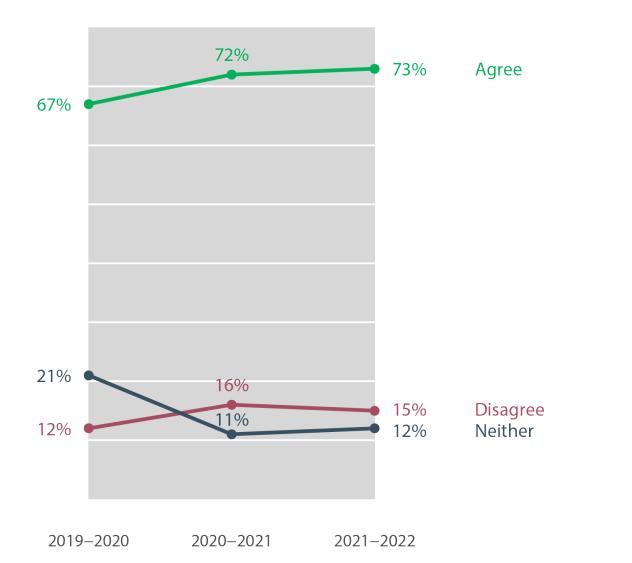




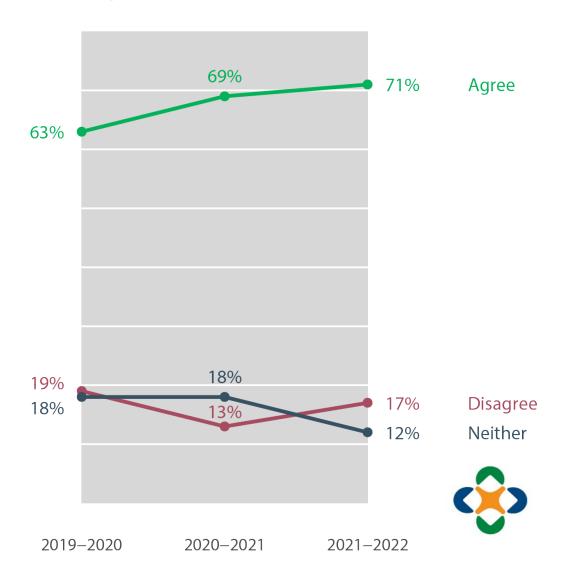


Strong, increasing support by retailers for underlying reasons of Tobacco 21

Majority retailers agree that youth and young adult tobacco use is a **serious issue** and should be addressed

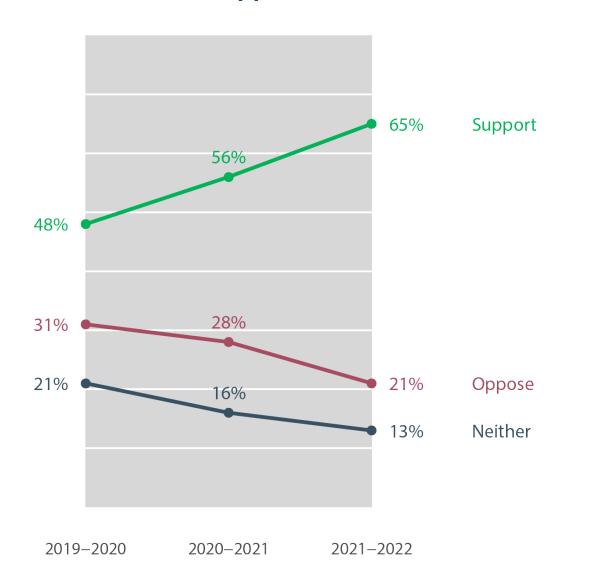


Strong belief that initiation before age 21 leads to **addiction**

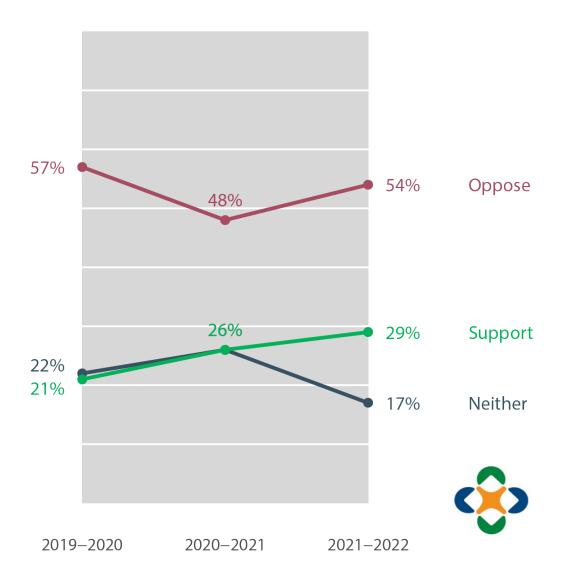


Retailers' support for local policies increase over time

Retailers are more **supportive** of local Tobacco 21...



...than local licensing policy



Retailer support for policies can bolster compliance

Almost half (5/12) of interviewed retailers identified their own support for Tobacco 21 as a resource for their own compliance with Tobacco 21 and Tobacco Retailer Licensing policies.

"I'm happy to comply, but the fines are far too punitive for small business owners. (2020-2021)



Retailers support policies to protect youth/young adults

...for **health** reasons to **young** generation...(2019-2020)

...raising the [minimum legal sales] age to 21 helps **young adults** to make wiser **decisions** on [whether] or not they want to **start smoking**...(2020-21)

We do **not** want the **youth** to be **addicted** at a young age (2021-2022)

...**save** our **young** people in our community... (2020-2021)

Because I am here with a [lot of] [young] people, school area – so I [do] support tobacco 21 (2021-2022)



Retailers expressed concern that the fees are too high

...\$500 is a huge hit and small businesses don't make a lot of money to begin with...(2019-20)

I'm happy to comply, but the **fines** are far too **punitive** for small business owners. (2020-2021)

...tobacco profit margins are small and for smaller businesses it is a major cost... (2020-2021)

Your **license fee** is **more than we make** profit in one month from tobacco. (2021-2022)

I support the age restriction for smoking. But city of Cincinnati charging **\$500...** is a scam (2021-2022)

Because it strongly affects a lot of small businesses were \$500 is a big amount of money to them small businesses are hurting enough and this just adds an additional burden to them I do not believe they should be held responsible for enforcing the laws (2021-2022)



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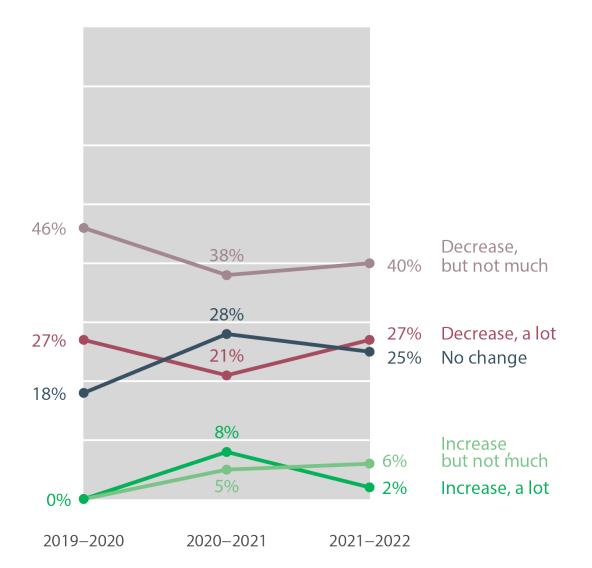
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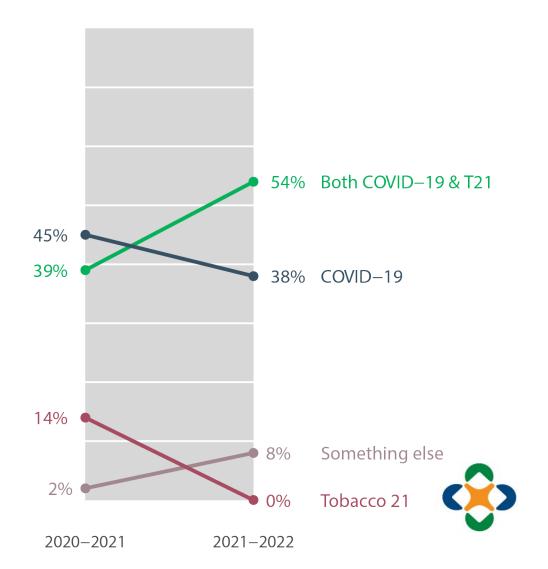


Tobacco 21 did not impact retailers' businesses as much as they expected

Fewer retailers experienced **loss** to sales and profits following Tobacco 21 than they initially expected



COVID-19 influenced changes in sales and profits **more** than Tobacco 21 alone



Mixed opinions on Tobacco 21 impact on business' sales and profits

Half of interviewed retailers reported **no effect** on business from Tobacco 21

Three retailers reported that Tobacco 21 reduced their businesses' tobacco sales

...would **not affect** our business as we **do not sell much** of any **Tobacco** products (2020-2021)

Not really very much the prices are getting higher for tobacco products and making that a deterrent for people smoking as much (2021-2022)

sales went **down little**. not worry about that... (2021-2022)

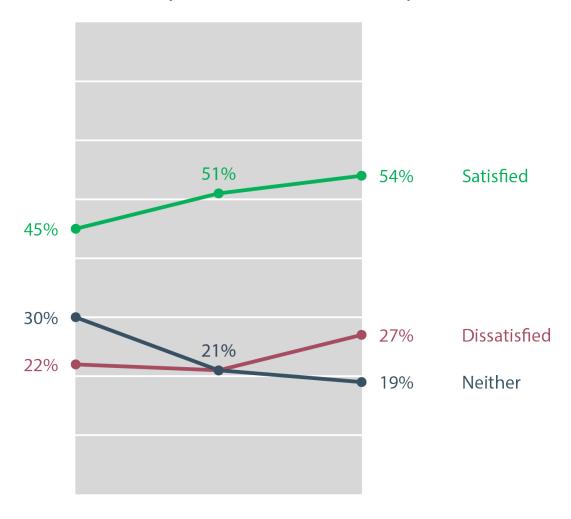
Decreased sales overall and definitely profits... (2021-2022)

Because there were **a lot of people at the age of 18** buying tobacco products. (2021-2022)



Retailers can share feedback to support implementation and enforcement

Majority retailers are **satisfied** with materials shared by Cincinnati Health Department





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Cincinnati Health Department-provided **signage** has helped most interviewed retailers with **compliance** and **customer education (9/12)**.



Implications



Retailers as **stakeholders** in tobacco control

- Supportive to local implementation and enforcement
- Stakeholder input
- Real-time feedback
- Monitor environment
- Know the community



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City of Cincinnati focus
Not a random sample
CHD invitations/reminders



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- Supportive to local implementation and enforcement
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- Monitor environment
- Know the community
- Foster a relationship

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Thank you to:

Caren Bacon

- Kelley Adcock
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